

*"Proudly South Australian"*

**PROGRESS**  
**COURIERS & TAXI TRUCKS**

**8231 7771**

## **IMPORTANT QUESTIONS YOU MAY LIKE TO ASK**

***Q. What is the weight and length limit on your racks?***

A. Progress – 400kg and 6.9m long (they have actually been battle tested up to 700kg!)

***Q. Is there a surcharge for using racks?***

A. Progress – No, they are charged at our standard ute rates.

***Q. Do you have 3 levels of service, and what are they?***

A. Progress - **Express Courier:** Pick up within 30 minutes, Deliver within 60-90 minutes

**VIP:** Pick up and delivery within 60 minutes

**Super VIP:** The only people in Adelaide to offer this level of service! Includes minute by minute tracking and phone call or email confirmation on pick up and delivery.

***Q. Is there loading and unloading time included in your rates?***

A. Progress has 10 minutes of loading time and 10 minutes of unloading time included in our rates, so that you never have any nasty surprises when you receive your invoice!

***Q. What is the size of your fleet? What percentage is available for Adhoc work?***

A. Progress has over 155 vehicles in our fleet, 95% of which are available for Adhoc work so that we can service your needs quickly and professionally.

***Q. Can you easily cross reference your invoices?***

A. Progress invoices are based on the very Customer Booking Pads you use for easy cross reference and tracking of services.

**CALL 8231 7771 AND FEEL THE DIFFERENCE!**